

NAPASTYLE®

SHIP TO OR GIFT ADDRESS:

If your address is a P.O. Box, please provide a street address for delivery.

Name _____

Address _____

City/State/Zip _____
(____)

Daytime phone (Required) _____

e-mail address _____

ONLINE ORDERS: www.napastyle.com

PHONE ORDERS: 1-866-776-6272

CUSTOMER SERVICE: Email us anytime at customerservice@napastyle.com—we will respond within 24 hours. Or call us Mon.–Fri. 8AM–5PM PT and Sat. 8AM–3PM PT: 1-866-776-1600

ORDER STATUS: Find the status of any order at www.napastyle.com/orderstatus

MAIL ORDERS: Complete this form and pay by credit card, check or money order and mail to: 360 Industrial Court, Benicia, CA 94510

FAX ORDERS: Complete this form; include phone, credit card, address and fax to: 1-707-252-1470

CATALOG QUICKSHOP: Order Quickly! Go to napastyle.com and click on Catalog QuickShop

ITEM#	DESCRIPTION	COLOR	SIZE	PERSONALIZATION	QTY.	UNIT PRICE	TOTAL

PAYMENT METHOD

Visa MasterCard American Express Discover

Card Account Number

____-____

Expiration Date

Cardholder's Signature _____

Merchandise Subtotal

Add gift wrap charges for each address

Add delivery charges for each address

Add rush charge

Add delivery surcharge for each item

Add sales tax on merchandise (8.375%) for CA delivery (no tax on food or plants)

TOTAL

STANDARD DELIVERY (Charges per address)

Up to \$25.00	\$6.95
\$25.01–\$50.00	\$9.95
\$50.01–\$75.00	\$12.95
\$75.01–\$100.00	\$15.95
\$100.01–\$150.00	\$17.95
\$150.01–\$250.00	\$24.95
\$250.01 and over	11% of order

Alaska & Hawaii, add \$15 per address to standard charges. (Sorry, we cannot ship to APO addresses or foreign countries.)

RUSH DELIVERY

48 states, 2–3 business days \$15

OVERNIGHT DELIVERY

Place order by 8AM PT, M–TH \$25

SORRY, WE DO NOT DELIVER ON SATURDAYS.

CUSTOMER SATISFACTION

We stand behind our products' quality and want to make things right if you are not satisfied with your purchase. Many items in our catalog are handcrafted, making them unique and distinct. Slight variations in shape, color and size may occur during creation.


RETURNS & EXCHANGES

You may exchange or return for a refund (excluding shipping and handling). To return or exchange an item, follow the instructions with your package, include the original packing slip and ship the item by a trackable means (UPS/FedEx) prepaid to: NapaStyle Returns, 360 Industrial Ct., Ste. A, Benicia, CA 94510. For plants, we accept returns for up to 7 days; for furniture, 14 days (furniture items may not be returned to a store); for all other merchandise, 30 days. We do not accept returns on personalized pieces. Depending on your order, a restocking fee may apply. For questions, call 1-866-776-1600, Mon.–Fri. 8AM–5PM PT.


FOOD ITEMS

Due to seasonality, we may substitute certain food items of equal or greater value in any of our signature food sets.

FURNITURE DELIVERY

Expect delivery for furniture to arrive in 3–4 weeks. You will be contacted by our agent to schedule a delivery window. Basic delivery consists of placing your merchandise inside your first door of entry unless otherwise noted with a .

IN-HOME DELIVERY

Items with a  are delivered via a specialized White Glove service, which means they are brought into your home, unpacked, assembled and debris removed. This service will arrange an appointment with you directly—please allow 2–3 weeks after your order has been shipped. Not available in AK and HI.

Catalog Code

Customer #

CALIFORNIA STORE LISTINGS

YOUNTVILLE
(Our Flagship Store)
V Marketplace
6525 Washington St.
707.945.1229

COSTA MESA
South Coast Plaza
3333 Bear St.
714.825.0445

LOS GATOS
32 North Santa Cruz Ave.
408.354.1119

DELIVERY CHARGES

Standard Delivery We ship via Federal Express. Orders are delivered within 7–10 business days depending on location and merchandise availability.

Rush Delivery For an additional \$15 per address, we offer rush delivery in the contiguous 48 states. Orders received by 11AM PT (in-stock merchandise) will arrive within 2–3 business days. (Rush Delivery Service is not available for any item with a surcharge.)

Delivery Surcharge There is a surcharge for furniture and large, heavy items due to the additional cost to ship them. This charge is in parentheses (\$) after item price and is in addition to standard delivery charges.

Attention California residents. Proposition 65 WARNING: Consuming foods or beverages that have been kept or served in lead crystal products will expose you to lead, a chemical known to the State of California to cause birth defects or other reproductive harm.

CLEARANCE ITEMS

All sales are final on Clearance Items.



GIFT WRAP

Send your order in our gift wrap for \$4.95 per item. (Sorry, some larger items cannot be gift wrapped.)

GIFT CARDS

Send a NapaStyle Gift Card, along with a message and a catalog. Certificates are available in the following denominations: \$25, \$50, \$75, \$100, \$150. Gift cards are shipped USPS unless otherwise indicated on Gift Card order.



CHIARELLO FAMILY VINEYARDS & NAPASTYLE WINE GIFT SETS & CLUB

Please order your Chiarello Family Vineyards wine at chiarellovineyards.com. Join NapaStyle Wine Club or ship food and wine gift sets at napastylewineclub.com. The person ordering and the person receiving wine must be at least 21 years old. We ship wine to all states permissible by law—states and shipping charges at napastylewineclub.com.

Discounts not valid on prior purchases, and cannot be combined with any other promotion or used to purchase NapaStyle Gift Cards or Wine Club. Online promotions and pricing may vary. Descriptive, typographic and photographic errors are subject to correction.

If you would like your name removed from NapaStyle's mailing list email us your name and address at remove@napastyle.com or call 1-866-776-1600 and we'll remove it within 60 days of the request.